

MARK OF QUALITY

THE STRONG BRANDS FROM REIMO

More than just a good feeling: 3, 5 or 7-year guarantee on our own-brand products!

As a specialist in the camping segment, we also offer a huge range of camping accessories under our own brands.

To underline the high product quality standards of our own-brand products, we offer a 3-year guarantee, and a 5 or 7-year guarantee on selected items.

(* Our warranty conditions can be found on catalog page 1080)

3*
YEARS
WARRANTY



Reliable vehicle electronics for camper vans, motorhomes and caravans

From LED light to lithium battery, you can find reliable technology products in the program at Carbest.

Extensive testing and further development by Engineers and product testers ensure that Carbest products meet your high quality standards.

www.carbest.de

3*
YEARS
WARRANTY



High quality leisure products for camping, caravanning & outdoor

Since 1999, German development professionals with decades of camping experience have been personally developing and testing the products until they are ready for the market.

Production takes place in manufacturing plants worldwide to offer you an attractive price-performance ratio.

www.camp4.eu

3*
YEARS
WARRANTY



Camping products for the price conscious

The young brand for motorhome, camper and caravan accessories. With great products and impressive value for money, Carbest's little sister offers you a fabulous deal if you want to make your vacation more comfortable at fair prices.

www.mccamping.de

3*
YEARS
WARRANTY



Trendy camping products for true camper fans

The Holiday Travel Collection is designed for campers who love something special. From backpacks to high-quality bamboo tables, camping chairs, coffee mugs and glasses to exclusive camping tableware. The extensive product range will convince you with noble, durable materials as well as exclusive designs.

www.holiday-travel.de

3*
YEARS
WARRANTY



Durable awnings for camper vans and caravans

For more than 25 years, Reimo professionals have been developing the camping bus and caravan awnings, which are made of high-quality, durable materials in selected production facilities.

Reimo has special know-how in bus tents and rear tents for camping buses. Some models are produced for more than 15 years and always developed for you.

www.tent-technology.de

WARRANTY CONDITIONS

We provide a manufacturer's warranty for all products offered under the following Reimo brands:

“CARBEST” / “REIMO TENT” / “MC CAMPING” / “CAMP4” / “HOLIDAY TRAVEL”

WARRANTY CONDITIONS:

Reimo Reisemobil-Center GmbH, Boschring 10, D-63329 Egelsbach (hereinafter referred to as “Reimo” or “we”), provides a three-year warranty on the products sold under its own “CARBEST”, “REIMO TENT”, “CAMP4”, “MC CAMPING” and “HOLIDAY TRAVEL” brands in addition to the statutory rights related to defects.

By way of derogation from the above, Reimo provides a seven-year warranty on LiFePO4 lithium batteries sold under its own “CARBEST” brand and a five-year warranty on those sold under its own “MC CAMPING” brand.

In addition, Reimo provides a 25-year warranty on rigid solar panels with aluminium frames sold under the “CARBEST” brand and a 20-year warranty on those sold under the “MC CAMPING” brand.

The warranty period will start to run on the relevant invoice date. The geographical scope of our warranty extends to the territory of the Federal Republic of Germany.

If any material defects or manufacturing defects are found in your purchased products during the warranty period, we will provide you with one of the following services at our discretion as part of the warranty:

- **We will repair the goods free of charge; or**
- **We will exchange the goods for an equivalent product free of charge.**

Reimo will acquire ownership of any original parts that are replaced within the scope of the above warranty services.

You will acquire ownership of the new parts or replacement parts.

Any repairs or replacements provided under the warranty will not entitle you to extend or restart the relevant warranty period.

If you wish to make a warranty claim, please contact the dealer from whom you purchased the product in question or Reimo directly as the warrantor:

Reimo Reisemobil-Center GmbH
Boschring 10
D-63329 Egelsbach
Tel.: +49 6150 8662-310

The warranty will not apply if any defects other than material defects or manufacturing defects are found.

Furthermore, warranty claims will be rejected if any damage is caused by:

- **normal wear and tear;**
- **improper and non-intended use of the product;**
- **improper operation, installation, assembly, commissioning or operation contrary to the relevant instructions for use and/or installation, especially if instructions for maintenance and care or warnings are not observed;**
- **failure to observe any safety precautions;**
- **use of force (e.g. beating);**
- **self-repairs;**
- **use of any non-original parts or any parts not approved by the manufacturer;**
- **environmental factors (e.g. heat, humidity);**
- **circumstances for which the manufacturer is not responsible (e.g. natural disasters, accidents); or**
- **improper transportation.**

In order to make a warranty claim, you must allow us to examine the case in question (e.g. by sending us the goods). Please use secure packaging to ensure that the goods are not damaged during transport.

In order to make a warranty claim, you must enclose a copy of the invoice with the shipment of the goods. This will enable us to check whether the warranty conditions are met. If you do not enclose a copy of the invoice, we may refuse to provide services under the warranty.

If your warranty claim is legitimate, you will not incur any shipping costs (i.e. we will reimburse you for any shipping costs incurred to send us the goods. Includes shipping within the Federal Republic of Germany only).

Please note:

This manufacturer's warranty provided by Reimo will not restrict any statutory warranty rights that you may be able to assert against Reimo / a dealer in the event of defects;

you may exercise the relevant rights free of charge.

This manufacturer's warranty shall have no bearing on any statutory warranty rights that you may hold against Reimo. On the contrary, this manufacturer's warranty serves to consolidate your legal position.

If any of your purchased items are defective, you may always assert your statutory warranty rights against Reimo, regardless of whether the defects are covered by the warranty or whether a claim is asserted under the warranty.



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